

# REFUND POLICY

## **Returns**

We offer a no-hassle 15 day refund policy. To be eligible for a return, your item must be unused and in the same condition that you received it. Simply repackage and print a shipping label from the return portal and drop it in the mail.

## **Refunds**

Once your return is received and inspected, your refund will be processed, and a credit will be applied to your credit card after your return has been received and processed.

## **Late or Missing Refunds (if applicable)**

If you haven't received a refund yet, first check your bank account again. Then contact your credit card company, it may take some time before your refund is officially posted. Next contact your bank. There is often some processing time before a refund is posted. Please allow 14 days from the time your return was received before contacting us at [yadtel@estore.com](mailto:yadtel@estore.com).